



# GUIDE TO FULTON COUNTY JUSTICE SERVICES DURING CYBER INCIDENT RESPONSE





Service	Status	Message to Public
<b>Superior Court</b>		
Jury Services	Full service	Please report as summoned. For updates on reporting, please call 404-612-4600, scan the QR code on your summons, or access <a href="https://fultoncourts.jpjuroraccess.com/login">https://fultoncourts.jpjuroraccess.com/login</a>
E-Filing	Service with delays	Please continue to E-File. E-Filing is accepted, however processing times are currently delayed.
Non-Complex Cases	Service with delays	Non-Complex cases continue to be heard.
Pretrial Services program (felony and misdemeanor)	Service with delays	Pretrial services continue but please expect some delays in processing times.
Accountability Court	Full service	All Accountability Court services are fully operational.
Administrative Support/ CSR	Service with delays	Superior Court administrative staff are onsite available to the public.
Justice Resource Center	Full service	JRC is open for walk-ins. Please visit: <a href="https://jrc.fultoncourt.org/">https://jrc.fultoncourt.org/</a>
Alternative Dispute Resolution	Full service	Please visit: <a href="https://www.fultoncourt.org/adr">https://www.fultoncourt.org/adr</a> or send emails to: <a href="mailto:sca.adrstaff@fultoncountygga.gov">sca.adrstaff@fultoncountygga.gov</a>
Family Division	Full service	Judges and Judicial Officer's continue to hear cases, including issuance of temporary protective orders (TPOs). Please email <a href="mailto:familydivision@fultoncountygga.gov">familydivision@fultoncountygga.gov</a>
Interpreter Services	Full service	Interpreters providing support services to Judges.
Division Judges	Full service	Judges continue to conduct civil /criminal trials, hearings and other matters.
Court Reporter Services	Full service	Court reporters providing support services to Judges.
<b>State Court</b>		
Recovery Treatment Court	Service with delays	Conducting calendars previously scheduled. Please expect delays in calendaring cases after the cyber incident.
Division Judges & Clerk's Office	Service with delays	Conducting calendars previously scheduled. Please expect delays in calendaring cases after the cyber incident.
E-Filing	Service with delays	Please Continue to E-file. State Court is no longer accepting paper filings for criminal and civil.
Payments for filings (civil and criminal)	Service with delays	Not accepting online payments but are accepting cash, credit cards, cashiers checks in person.
Traffic Court & Traffic Tickets	Service with delays	Court is being conducted but must pay fines in person.
Warrants	Service with delays	Warrants are still being issued for defendants who fail to appear at the discretion of State Court judges.
Probation	Service with delays	Please report to Judicial Correctional Service (JCS) as ordered
State Expedited Calendars (First Appearance)	Service with delays	1st appearance hearings are ongoing for defendants arrested with or without warrants.
<b>Magistrate Court</b>		
Electronic Warrants	Full service	Electronic warrant services are fully functional.
First Appearance Hearings	Full service	First appearance hearings are being conducted at the jail.
Scheduled Hearings	Service with delays	You are required to appear if notice is sent. The Order of Business shows which cases are in person.
Misdemeanor Mental Health Court	Full service	Court is being conducted.
R.E.A.C.H. Clinic	Full service	Clinic phone number (404-613-9307) is now operational.
Administrative inquiries	Full service	Main line (404-613-9071) is operational.

Walkups for pauper's affidavits	Full service	Services are fully functional
<b>Clerk of Superior &amp; Magistrate Court</b>		
E-Filing	Service with delays	Please continue to E-File. Please do not send emails to the Clerk's Office in lieu of E-Filing.
Warrant Application	Service with delays	Limited functionality of Court Tech Systems impacting ability of Clerk's Office to enter citations, generate case numbers, enter fines related to the cases, and issue warrants. Clerk's Office is manually creating the notices, calendars, and orders.
Court Records (Civil / Criminal)	Service with delays	Limited functionality of Court Tech Systems impacting ability of Clerk's Office to provide court records to the public.
Appeals	Service with delays	Limited functionality of Court Tech Systems impacting ability of Clerk's Office to provide documentation for appeals.
Boards of Equalization Hearings	Service with delays	BOE hearings are being conducted but please expect delays.
First Appearance Hearings	Service with delays	First appearance is being conducted, please expect some delays.
Title Search	Service with delays	Limited functionality of Court Tech Systems impacting ability of Clerk's Office to provide title searches.
Environmental Calendar	Service with delays	Limited functionality of Court Tech Systems impacting ability of Clerk's Office to enter citations, generate case numbers, enter fines related to the cases, and issue warrants. Clerk's Office is manually creating the notices, calendars, and orders.
Copy of Charges	Service with delays	Limited functionality of Court Tech Systems impacting ability of Clerk's Office to enter citations, generate case numbers, enter fines related to the cases, and issue warrants. Clerk's Office is manually creating the notices, calendars, and orders.
Abandoned Minor Child	Service with delays	Limited functionality of Court Tech Systems impacting ability of Clerk's Office to enter citations, generate case numbers, enter fines related to the cases, and issue warrants. Clerk's Office is manually creating the notices, calendars, and orders.
<b>Public Defender</b>		
Main phone number	Service with delays	Adult Division Main Line: 404-612-5200 Juvenile Division Main Line: 470-771-0794
E-Filing	Service with delays	Please continue to E-File. E-Filing is accepted, however processing times are currently delayed.
First Appearance Hearings	Service with delays	First appearance is being conducted, please expect some delays.
<b>District Attorney</b>		
All Forms of Criminal Litigation	Service with delays	All essential criminal litigation responsibilities and duties have been compromised by cyber incident.
Criminal Investigations	Service with delays	DA's Investigations Team abilities and services has been greatly impacted, majority of law enforcement agencies have cut off access to their services due to fear of cyber attack spreading and thereby reducing our effectiveness and efficiency both pre-indictment and post indictment duties.
Victim/Witness Services	Service with delays	DA's Office reaching out to update victims as the Superior Court continues to issue substantive trial, motion, plea/arr calendars, sentencing hearings etc. Please expect delays.
Grand Jury Services	Service with delays	Grand Jury has been greatly affected as operations and presentations to our Fulton county citizens has essentially slowed down and the number of days have been reduced accordingly.
<b>Solicitor General</b>		
Law Enforcement Partners	Service with delays	Please contact: 470.792.0491
Victims or Witness Services	Service with delays	Please contact: 678.296.4502

Inmate or Jail Services	Service with delays	Please contact: 404.719.1729
Diversion Related Programs	Service with delays	Please contact: 470.827.2565
Trial Services	Service with delays	Please contact: 470.827.2564
All General Services	Service with delays	Please contact: 404.281.3245 or 404.901.0549
<b>Probate Court</b>		
Weapons Carry Permits - New	Full service	Services are fully available to the public.
Weapons Carry Permits - Renewals	Full service	Services are fully available to the public.
Adult Emergency Guardianship	Full service	Services are fully available to the public.
Order to Apprehend / Adult Involuntary Treatment	Full service	Services are fully available to the public.
New Filings - Decedents estates	Service with delays	Services are available to the public, please expect some delays.
New Filings - Minor Guardianship	Service with delays	Services are available to the public, please expect some delays.
New Filings - Adult Guardianship	Service with delays	Services are available to the public, please expect some delays.
Marriage Licenses	Full service	Services are fully available to the public.
<b>Juvenile Court</b>		
Juvenile Records	Operational	
Restitution Payments	Operational	
Intake office	Operational	For information, please visit: <a href="https://fultonjuvenilecourt.org/it-system-outage/">https://fultonjuvenilecourt.org/it-system-outage/</a>
Court Cases	Operational	
<b>Sheriff's Office</b>		
Release	Service with delays	Releases from Fulton County Jail are occurring, process is currently conducted manually.
E-Bonding	Service with delays	E-Bonding services have resumed normal operations.
Sheriff's App	Not operational	Sheriff's App is impacted by the cyber incident and unable to provide real-time data at this time.
<b>Marshal's Department</b>		
Writ of Possession	Service with delays	Marshal's Dept still conducting evictions. To landlords, timing is delayed, need patience
Civil Intake	Limited Service	Deputies still serving papers for previously input cases, patience needed until Court Tech Systems are operational