



FULTON COUNTY

October 20, 2016

Re: VMWare Licenses and Support Bid# 16ITB104235B-BR

Dear Bidders:

Attached is one (1) copy of Addendum 1, hereby made a part of the above-referenced Invitation to Bid (ITB).

Except as provided herein, all terms and conditions in the ITB referenced above remain unchanged and in full force and effect.

Sincerely,

Assistant Purchasing Agent

This Addendum forms a part of the contract documents and answers questions asked by interested vendors:

The due date has been extended to Tuesday, November 1, 2016, 11:00 AM

1. **Question:** Are all Line #'s for new Licenses or Existing Perpetual Licenses?
Answer: Lines in the ITB that are SnS lines are maintenance renewals, licenses that indicate upgrade are for upgrades, lines that indicate SKU's for licenses are new licenses
2. **Question:** Is there a Term period required for the VMware Maintenance?
Answer: One year
3. **Question:** If any of the Line #'s are existing licenses, are they currently under VMware Support Maintenance?
Answer: Yes
4. **Question:** What type of Maintenance Support is required? VMware offers Basic (7x5) or Production (24x7).
Answer: 8 x 5.
5. **Question:** Please define the scope of expectations for Training, Testing and Implementation, so we can determine if we need to engage our Services Team for these parts?
Answer: Training, testing and configuration relates to normal testing, implementation, and configuration that would occur with an installation of the licenses and upgrades required. It does not relate to a separate VMWare training initiative.

ACKNOWLEDGEMENT OF ADDENDUM NO. 1, Proposal No. 16ITB104235B-BR, VMWare Licenses and Support

The undersigned Proposer acknowledges receipt of this Addendum by returning one (1) copy of this form with the bid package to the Department of Purchasing & Contract Compliance, Fulton County Public Safety Building, 130 Peachtree Street, S.W., Suite 1168, Atlanta, Georgia 30303 by the ITB due date and time of Tuesday, November 1, 2016 @ 11:00 A.M.

This is to acknowledge receipt of Addendum No. 1, _____ day of _____, 2016.

Legal Name of Bidder

Signature of Authorized Representative

Title