



July 6, 2016

Re: 16RFP103059C-CL Computer Aided Dispatch and Records Management System Implementation

Dear Proposers:

Attached is one (1) copy of Addendum NO. 2 hereby made a part of the above-referenced Request for Proposal (RFP). See attached spreadsheet.

Except as provided herein, all terms and conditions in the RFP referenced above remain unchanged and in full force and effect.

Sincerely,

Charles Leonard

Charles Leonard, CPPB
Chief Assistant Purchasing Agent

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This Addendum forms a part of the contract documents and **modifies** the original RFP documents as noted below:

RESPONSES TO QUESTIONS

Interfaces

1. Who is the County's current EMS EPCR provider? **Outsourced to AMR/Rural Metro – "AMR Med System"**
2. Can the County please expand on the functionality provided by Higher Ground? **Higher Ground records all audio from telephone and radio systems. It also provides a module to record/capture the CAD screen for QA purposes.**
3. Court – Odyssey – What type of case management is expected (such as Citation, Warrant, etc.)? **At this point, there is no requirement to interface with Odyssey. If the capability exists, please highlight it.**
4. Medical ProQA is mentioned in the RFP, is an interface to Fire and/or Police ProQA also requested? **We currently use PRO-Q-A for EMD.**

Data Conversion

1. Is documentation on the current data structure available (such as data dictionary or database ERD)? **Documentation is not currently available to the county.**
2. Was data to be converted from the legacy system previously converted into that system, added via third party interface(s) or was all data natively entered exclusively through the application user interface? **This is unknown.**
 - a. How many distinct agencies have data in the legacy system? **Approx 12 agencies exist in the DB**
 - b. Of the total agencies identified, how many of those agencies will be converted? **10-11**
3. Are there specific rules, policies, common practices, or other restrictions that would limit or control the selected vendor's access to the data to be converted? **None that we know of at this time.**

Training

1. Does Fulton County distinguish between Call Takers and Dispatchers? **Yes**
 - a. If so – how many call takers are employed within Fulton County? Number of Dispatchers? **There isn't a firm number for either category. Total to be trained will be the total number of employees listed in the RFP.**
 - b. If not – how many dispatchers & supervisors are employed?
 - c. Can the roles swap? (Dispatcher performing Call Taking and vice-versa.) **Yes**

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- d. How many shifts do the call takers and dispatchers have? What is the number of each on each shift? **3 Shifts – Ideally 6 call takers, 3 supervisors, 6 dispatchers**
2. How many detectives are in the Fulton County Police Department?
Approximately 16 detectives at this time.
3. How many patrol officers are in Fulton County Police Department?
Approximately 120 Patrol Officers (SOD and Special Services work patrol on occasion and are counted as such for this number). Every officer and detective has an assigned laptop. Laptops are assigned to individual officers not divisions, everyone from the Chief on down should have one.

M/FBE Requirements

1. Is there a M/FBE requirement? **See Section 6: Page 6.2 (#6.3)**
2. Are any points awarded for a M/FBE submission? **See Section 5.2. Form E**
3. Does the business need to reside in Fulton County or can it be in the greater Atlanta area? **See Section 5.2. Form E**

Licensing

1. Are all 142 laptops for the Police Department dedicated to Patrol? **Every officer and detective has an assigned laptop.**
2. If not, what divisions are the remaining laptops assigned to? **- Laptops are assigned to individual officers not divisions, everyone from the Chief on down should have one.**

1. Regarding the list of applications and interfaces provided in RFP Section 1.4, County Objectives, pages 1-4 through 1-6, please confirm that vendors are not required to respond to this section. **The vendors are not required to respond to Section 1.4 pages 1-4 through 1-6.**

2. Regarding the list of applications and interfaces provided in RFP Section 1.4, County Objectives, pages 1-4 through 1-6, please confirm that the County desires vendors to include the following features/modules and interfaces in the proposed solution. We could find no corresponding requirements in Exhibit 3, Technical and Functional Worksheet.

CAD Items

Rip-and-Run Printing/Faxing
Crime Analysis Plus
Export to 3rd party EMS providers
Text-to-911
Higher Ground Audio recording integration

RMS Items

Investigator's Dashboard
Integrated Mug Shots
Internet-based citizen access

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Tyler Odyssey Court interface. *Those items are not REQUIREMENTS but certainly acceptable to include as features your product can provide.*

3. Regarding the License count details provided in RFP Section 1.4, County Objectives, page 1-3, should vendors provide costs for all 750 mobile workstations? If not, please provide the actual number of licenses desired. *Provide pricing/licenses for listed 750 CAD Mobiles.*

1. The Procurement Schedule included in Section 1.11 of the RFP indicates that proposal responses are due on July 20th. After reviewing the RFP in great detail, it is obvious that the county has a well thought out plan which includes more than 1,000 requirements. Due to the extensive nature of the required proposal response, Motorola respectfully requests that the due date for proposal responses be extended until August 19th.
2. Section 1.4 of the RFP indicates that there are 142 laptops for Police and 750 laptops, not all of which are currently deployed. Will the County please clarify if the quantity 750 includes the 142 for Police? Also, of the 750, do you anticipate that all of those will be active on the system at the same time? If not, what is your best estimate of the maximum users on the system at the same time?
3. RFP Section 1.4: County Objectives
Question: Please identify the number of mobile CAD licenses required and the number of mobile laptops requiring Field Based Reporting functionality?
4. RFP Section 3.3.3: Training and testing site planning
Question: Will the County clarify what is meant by the term "site planning"? Also, is it correct to assume that the County will provide adequate facilities for delivery of instructor led training?

Answer:

1 – We do not wish to extend the deadlines

2 – As mentioned in the pre-bid meeting, 142 are RMS mobile devices. There will be up to 750 CAD mobile (police, fire, ems, sheriff, etc) licensed at any point when all responders are properly equipped. I would image an 'estimate' of highest simultaneous mobile CAD users would be around 300-350.

3 – Again, the number of licenses was documented. 142 for RMS (plus the police admin machines in offices listed in RFP) and up to 750 CAD mobile devices.

4 Training and testing site planning refers to the vendor providing a plan for both a training site and test site. Yes, the County will provide adequate facilities for delivery of instructor led training.

5 Yes, both end-user training and train-the-trainer training is required. The primary training is end-user with the expectation that during that training, the vendor will provide adequate materials to support train-the-trainer method for individuals that

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are unable to attend the training such as new employees or employees that are out of the office for an extended period.

- 6 Yes, the County does desire to have an offsite, fully redundant Disaster Recovery solution. The County will be responsible for providing the server hardware, routers, switches, etc.
- 7 Yes, the County will accept a solution that uses Windows Server 2012.
- 8 Please see attached spreadsheet.

9 – VIPER/Power 911

10 – We interface to in house Firehouse for Fulton Fire and we also interface to partner cities independent instances of Firehouse. A reasonable effort should be made to be flexible in version/releases of firehouse to ensure all opportunities are realized. County Fire is using version 7.1. I am unsure of the partner agencies and their versions.

11 – Will Fulton County please provide the worksheets contained in Exhibit 3 in Microsoft Excel format? **Yes see attachment to Addendum No.**

ACKNOWLEDGEMENT OF ADDENDUM NO. 2

The undersigned Proposer acknowledges receipt of this Addendum by returning one (1) copy of this form with the proposal submittal package to the Department of Purchasing & Contract Compliance, Fulton County Public Safety Building, 130 Peachtree Street, S.W., Suite 1168, Atlanta, Georgia 30303 by the RFP due date and time , Wednesday, July 20, 2016 @11:00 am]

This is to acknowledge receipt of Addendum No. 1, this ____ day of ____2016.

Legal Name of Bidder

Signature of Authorized Representative

Title