



## JUSTIFICATION AND APPROVAL FOR ALLOWING AWARD OF CONTRACT WITHOUT COMPETITION

*(Section A must be completed by the User Department and then submitted to the Department of Purchasing & Contract Compliance)*

### SECTION A

**Department:** *Information Technology*

**Department Contact:** *Derek McKay*

**Description of Supplies/Services:** *IAS Assessment and Tax System Software Dedicated Support*

#### **Demonstration of Contractor's Unique Qualifications:**

The *iasWorld* computer software product that Fulton County has licensed for use from Tyler Technologies, CLT Division, is highly proprietary and is considered a trade secret of Tyler Technologies, CLT Division. The correction of errors and modifications to *iasWorld* is performed exclusively by CLT.

This support will provide for on-site business analyst and project management support to the Tax Commissioner's office to assist in creating special reports, on-site resolution of problems, assisting County staff with any issues. The support agreement requires that the Lead Analyst dedicate 75% of his time during the period to Fulton County support issues.

No other party or their associates are capable of performing the various maintenance responsibilities (i.e. code corrections, product update and technical support) since there is no outside access to the source code for the product.

Fulton County has utilized two generations of assessment/tax systems. The current generation, *iasWorld* was purchased as an upgrade to *Cama/Oasis*.

The generation of annual real estate and personal property tax bills is reliant on support services from CLT. Without support services, Fulton County would be unable to generate tax bills that meet the requirements of the Tax Commissioner.

*(Section B must be completed by the Department of Purchasing & Contract Compliance)*

### SECTION B

#### **MARKET SURVEY**

##### **Results of Market Survey**

**Date Public Notice posted on website:** *Friday, June 4, 2010*

**Date Public Notice closed:** *Thursday, June 10, 2010*

#### **REVIEW OF OFFER(S)**

**Were any offers received (Y/N):**

**Number of offers received:**