



Fulton County, GA

Department of Purchasing & Contract Compliance

*Cecil S. Moore, CPPO, CPPB, CPSM, C.P.M., A.P.P
Director*

February 8, 2011

Re: 11ITB76429YB-TR, OPEN SYSTEMS HARDWARE MAINTENANCE

Dear *Bidders*:

Attached is one (1) copy of Addendum 2, hereby made a part of the above referenced *Bid (ITB)*.

Except as provided herein, all terms and conditions in the *Bid* referenced above remain unchanged and in full force and effect.

Sincerely,

Terrence Reese, CPPB

Terrence Reese, CPPB
Assistant Purchasing Agent

Winner 2000 - 2009 Achievement of Excellence in
Procurement Award • National Purchasing Institute



11ITB76429YB-TR, OPEN SYSTEMS HARDWARE MAINTENANCE
Addendum No. 2
Page Two

This Addendum forms a part of the contract documents and **modifies** the original ITB documents as noted below:

The following questions were posed of the aforementioned ITB:

QUESTION: For the equipment listed on page 60, does Fulton County already have warranty contracts with the hardware manufactures listed and if so does the county just need the winning ITB vendor to coordinate with the hardware manufacturer on any issues that might arise with the equipment such as troubleshooting, break-fix etc.?

ANSWER: None of the equipment to be serviced as a result of this ITB will be under manufacturer's warranty. Selected vendor will be expected to provide out-of-warranty service.

QUESTION: If not is Fulton County IT requiring the winning ITB vendor to have parts warranty all of the equipment listed in the ITB?

ANSWER: Fulton County expects the winning vendor to include any necessary new parts for equipment to operate and function properly.

QUESTION: Are there any metrics on the number of support calls per month, quarter, etc. that have be initiated from the hardware in the ITB?

ANSWER: No.

QUESTION: We will appreciate your sending us some configuration details for the Fujitsu Eternus 4000 on your equipment list so that we may price it properly. What is the Model Number, please, e.g. 300, 400, 500 or 600? How many drives are there, what type and size? I believe this unit can have 1-210 drives. Also, there may be cache, expansion units, etc. to price. Best would be to send us the part numbers associated with this item.

ANSWER: PLEASE DISREGARD ALL FUJITSU ITEMS ON THE PRICING FORMS. Fujitsu items will not be included in this bid.

ACKNOWLEDGEMENT OF ADDENDUM NO.: 2

The undersigned bidder acknowledges receipt of this addendum by returning one (1) copy of this form with the bid package to the Purchasing Department, Fulton County Public Safety Building, 130 Peachtree Street, Suite 1168, Atlanta, Georgia 30303 by the ITB due date and time **Tuesday, February 22, 2011, 11:00 A.M.**

This is to acknowledge receipt of Addendum No. 2, _____ day of _____, 2011.

Legal Name of Bidder

Signature of Authorized Representative

Title