



Department of Purchasing & Contract Compliance

March 3, 2014

Re: #14ITB81985K-MH
E-Rate Internet Access and Wan Connectivity

Dear Bidders:

Attached is one (1) copy of Addendum 1, hereby made a part of the above referenced Bid (ITB).

Except as provided herein, all terms and conditions in the **Bid** referenced above remain unchanged and in full force and effect.

Sincerely,

Mark Hawks

Mark Hawks,
Assistant Purchasing Agent

Winner 2000 - 2009 Achievement of Excellence in
Procurement Award • National Purchasing Institute



#14ITB81985K-MH E-Rate Internet Access and Wan Connectivity

Addendum No. 1

Page Two

This Addendum forms a part of the contract documents and **modifies** the original ITB documents as noted below:

Response to Questions Submitted

Failure to return a signed copy of this addendum could render your bid non-responsive.

ACKNOWLEDGEMENT OF ADDENDUM NO. 1

The undersigned proposer acknowledges receipt of this addendum by returning one (1) copy of this form with the proposal package to the Department of Purchasing & Contract Compliance, Fulton County Public Safety Building, 130 Peachtree Street, Suite 1168, Atlanta, Georgia 30303 by the ITB due date and time **Monday, March 10, 2014, 11:00 A.M.**

This is to acknowledge receipt of Addendum No. 1, _____ day of _____, 20__.

Legal Name of Bidder

Signature of Authorized Representative

Title

Questions for E-Rate Internet Access and Wan Connectivity

Solicitation #14ITB81985K-MH

1. What are you currently using for your WLAN?

Answer: Although AFPLS does employ wireless technology within library facilities, wireless infrastructure (WLAN) is outside the scope of this solicitation.

2. Is this a new project or an expansion?

Answer: A New project

3. How many buildings are you looking to install WiFi in?

Answer: Although AFPLS does employ wireless technology within library facilities, wireless infrastructure (WiFi) is outside the scope of this solicitation.

4. Any sort of initiatives? (guest access, 1:1, BYOD)

Answer: This ITB is for E-Rate Eligible Internet Access & WAN Connectivity. Guest access, BYOD, etc. are outside the scope of this solicitation.

5. Driving factor?

Answer: The driving factor is the library's need for E-Rate Eligible Internet Access and WAN Connectivity.

6. Who will be responsible for billing Usac? The County or the awarded vendor?

Answer: As stated within Scope of Work and Technical Specifications (section 3, page 1) of the ITB; the selected vendor will be responsible for directly invoicing the Universal Service Administrative Company (USAC) for the federal E-Rate subsidy amounts.

7. The RFP requires the option for a burstable circuit. Can you add greater clarity regarding why a burstable circuit is necessary? Also, if a carrier does not provide a burstable option will their bid be disqualified?

Answer: The option of a burstable circuit is to provide maximum flexibility to the County should the fixed 20Mbps rate circuit become inadequate for a particular facility. Quoting a 100Mbps fixed rate circuit will be an acceptable substitution for the burstable circuit, provided that this substitution is clearly documented by the bidder within the "Comments/Exceptions" area on page 9 of the price forms (section 2).

8. Is QOS required

Answer: No

9. If a responding vendor does not provide CIPA filtering as part of their service offering, may they partner with another vendor and bid together for the total solution?

Answer: Yes

10. Where is the demarcation point within each library?

Answer: The demarcation points will be where existing telco circuits are terminated at each location. This is typically a telephone equipment room.

11. Is the vendor responsible to build services out all the way to the demarcation point?

Answer: Vendor is responsible for providing service to the demarcation point as described in #2 above. Any extension of cabling from demarcation point to switching closets, etc. will be performed by the County.

12. Are you requiring the services be delivered via fiber?

Answer: The County prefers that circuits be fiber from the telco to the demarc. The handoff to County's equipment MUST be FIBER for 1Gbps access circuits and COPPER for 100Mbps (and lower) access circuits.

13. Are you requiring an Ethernet handoff?

Answer: Yes

14. Do the services for each site need to be upgradeable to 1 Gbps in place with initially deployed hardware?

Answer: No... Not unless already specified for 1Gbps service (i.e. Data Centers WAN).

15. There is no filtering element in the pricing tables where do we add filtering pricing?

Answer: Filtering must be included within the circuit prices.

16. Does Fulton County require a Filtering Hardware device at each Library location?

Answer: The County requires that CIPA compliant Internet filtering be provided for all sites as specified within the Scope of Work and Technical Specifications (Section 3). This filtering must be able to be instantly deactivated or activated on any individual PC by authorized library personnel located at each site. The County does not presume any single approach for vendor achieving these requirements.

17. Can Fulton County provide the number of people and systems that will access the internet for a licenses count?

Answer: An exact number of people or systems is impossible to establish. Installed public access PCs, staff PCs, as well as wireless utilization will vary considerably. A very rough estimation is approximately 1000 users/1000 systems.

18. Does the Web filtering need to have a centralized administrator or per location?

Answer: The County has no preference, provided that filtering is provided per specifications and authorized library personnel at each location have the ability to disable/enable filtering for each individual PC at respective locations.

19. What type of reporting requirements does Fulton County need for Filtering?

Answer: Reporting must include IP addresses and be adequate to establish effectiveness of filtering and compliance with any applicable CIPA provisions.

20. What type of support and management requirements for Filtering?

Answer: Vendor must keep filtering hardware, software, tables, etc. maintained to latest revisions. Vendor must also provide immediate response and rapid resolution for any filtering system support requests, malfunctions, or failures.