



# Department of Purchasing & Contract Compliance

*Cecil S. Moore, CPPO, CPPB, CPSM, C.P.M., A.P.P*  
*Director*

Fulton County, GA

February 3, 2012

**Re: 12RFP11301YB-TR, Web Services Implementation**

Dear Proposer:

Attached is one (1) copy of Addendum 2, hereby made a part of the above referenced Request for Proposal, **12RFP11301YB-TR, Web Services Implementation**.

Except as provided herein, all terms and conditions in Request for Proposal, **12RFP11301YB-TR, Web Services Implementation** referenced above remain unchanged and in full force and effect.

Sincerely,

*Terrance Reese*  
*Assistant Purchasing Agent*  
*Department of Purchasing & Contract Compliance*

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Procurement Award • National Purchasing Institute



This Addendum forms a part of the contract documents and **modifies** the original RFP documents as noted below:

## Responses to Vendor Questions

Appendixes A, B, and C details Fulton County DoIT requirements. The appendixes detail standards for all technical vendors who conduct business with Fulton County. The intention of the appendixes is to provide vendors the Fulton County DoT standard for all types of applications and installations. This RFP is for a service. Consequently, the majority of DoIT standards do not apply to vendor hosted solutions.

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**QUESTION:** 1 Will the county consider having the Forms feature developed as a part of its own website development so that the county does not have to pay for renewal of the Forms package in the future?

**RESPONSE:** The scope of this RFP does not include Forms development. It is the intention of Fulton County to use the application procured from Red Eagle.

**QUESTION:** 2 In the cost proposal, "Forms" development is listed. Is this a separate forms project from the "Forms package" that the RFP indicated was a product to be integrated ?

**RESPONSE:** The vendor will not be responsible for Forms development.

**QUESTION:** 3 Where the RFP states "no additional software or hardware", is the county specifically talking about stand-alone software or are they also including browser plug-ins, such as the PDF plugin that allows users to read PDF documents, Word document plugins, Excel plugins, Flash plugins, etc.

**RESPONSE:** Proposed solution should be fully functional without plugins. The application must function properly with all major browsers (Internet Explorer, Firefox, Chrome, IOS, and Android).

**QUESTION:** 4 In the Appendix, Technical Requirements it states that the county wants pricing information for hardware and that the servers will be procured through DoIT. This makes the scope of work ambiguous.... Is the total solution hosted by the vendor (hardware and software), or is the county wanting to purchase and own the hardware that runs the system and have that hardware co-located at the vendor's location ?

**RESPONSE:** The RFP requires a vendor hosted solution. References to hardware and software requirements are Fulton County standards for hardware procurement. This RFP is for a service and does require vendor adherence to Fulton County standards.

**QUESTION:** 5. Aren't you going to need three access levels (nonpaying user, subscription user, admin user), since you will need for the admin user to be able to obtain reports from the ecommerce system (payment transactions), etc, once that part of the system is implemented ?

**RESPONSE:** The proposed solution must reflect two levels of security.

**QUESTION:** 6. The RFP indicates that the county wants a weekly load of data using ETL. Is the county going to provide the APIs for the data loading?

**RESPONSE:** Fulton County is responsible for extracting data from GIS and tax system. However, the vendor will be requires to create the APIs to load the data into their system.

**QUESTION:** 7 In making calls to the county's GIS mapping system, is there any special software that will need to be installed on the hosted system in order to make the calls to the mapping system and obtaining the parcel images and layers for displaying to the user?

**RESPONSE:** No special software is required. The application must be developed to utilize standard web services, ESRI's API's for ArcGIS Server and/or OGC GIS web services. Information about the APIs can be found here: <http://resources.arcgis.com/content/arcgisserver/web-apis>, Information on OGC services can be found here: <http://www.opengeospatial.org/standards/common>

**QUESTION:** 8 Do you have any preference on DataBase? If so; which Database do you want to use such as Oracle, DB2, Microsoft SQL or MySQL?

**RESPONSE:** Website database will be hosted by the vendor. The vendor will select the appropriate database software.

**QUESTION:** 9 Who is going to provide and pay for the Database? Or they have their own Database that we do not need to buy an additional Database?

**RESPONSE:** The vendor is responsible for providing the database that is resident at the host site.

ACKNOWLEDGEMENT OF ADDENDUM NO. 2

The undersigned proposer acknowledges receipt of this addendum by returning one (1) copy of this form with the proposal package to the Department of Purchasing & Contract Compliance, Fulton County Public Safety Building, 130 Peachtree Street, Suite 1168, Atlanta, Georgia 30303 by the RFP due date and time **Tuesday, February 7, 2012, 11:00 A.M.**

This is to acknowledge receipt of Addendum No. 1, \_\_\_\_\_ day of \_\_\_\_\_, 2012.

\_\_\_\_\_  
Legal Name of Bidder

\_\_\_\_\_  
Signature of Authorized Representative

\_\_\_\_\_  
Title

