

Getting Support for More Than One Need

If you or someone you support may need help with both mental health and developmental disability services, you only need **one starting point**. Our BHDD team will guide you from there.

Start here:

Call or email us. What happens next?

When you reach out, our intake staff will begin with a brief screening about your needs and determine the right path forward to make the connection to services that we offer.

Behavioral Health & Intellectual and Developmental Disabilities (BHDD)

Phone: 404-612-6520

Email: dbhdd@fultoncountygga.gov

When you reach out, a BHDD staff member will reach out to you with some basic questions to understand your needs whether that's mental health support, developmental disability services, or both.



What to expect after your referral:

After receiving a referral, here's what typically happens next:

- **One of our FC Behavioral Health Network partners in the county** will reach out to you within 2 business days, based on your geographic location and service needs to complete an intake screening.
- **If you are seeking services for Adults with Intellectual and Developmental Disabilities**, you can expect to receive a call from one of the Three Training centers, based on your nearest service location to complete a thorough screening process.
- **You will be contacted with one of our Behavioral Health providers or our own IDD staff** who will complete the intake process to schedule your appointment with them.

Each program has its own intake and screening process. We offer outpatient behavioral health for adults, children, and young adults, school-based mental health, and programs for people involved in the justice system. Because intake looks a little different for each, we'll route you to the right one based on your initial request and screening

- **You don't need to manage both programs yourself.** If you have questions about where things stand, reach out to the BHDD main contact and we'll help coordinate.
- **Individual services are always designed around their needs and treatment goals.**

Are there two steps for an intake assessment?

Yes. The first call is usually a quick screening by FC Behavioral Health staff to confirm your location, the services you're looking for, and your contact information. Once we have that, we send a referral to the provider best suited to your needs and closest to you.

The second call comes directly from that provider. During it, they'll complete their own screening and schedule your first appointment.

Can I call any of the providers listed on the website directly?

Because Fulton County offers several programs, we recommend starting with our main number, 404-612-6250. We'll screen you and connect you to the right pathway for treatment and services.

What to expect after you reach out:

After your first screening, we'll connect you to the support that fits your needs — behavioral health, IDD services, or both. Here's what to expect on each path:

Behavioral Health

We identify your needs

During a first screening, we learn whether mental health support — counseling, outpatient care, or crisis services — may be helpful.

A provider contacts you

Your information is shared with the right behavioral health team. They'll reach out to schedule your first appointment.

You begin services

Your first appointment may be an assessment or intake conversation. Your provider will explain next steps.

IDD Services

We identify your needs

We learn whether developmental disability services — support planning, adult programs, or transition services — are the right fit.

A team member contacts you

Your information is shared with the IDD services team. They'll reach out to begin intake and explain what documentation is needed.

You begin intake

IDD intake may take a bit more time and require prior evaluations. Your team will guide you through every step.

You receive support that works together

You may receive services from both programs at the same time. Each team coordinates around you — so you're never passed around or left to figure it out alone.

What you may be asked to have ready:

You may be asked for some of the following during screening or before your first appointment. Don't worry if you don't have everything—your team will help you.

For both Behavioral Health and IDD Services

- A photo ID
- Proof of Fulton County residency
- Insurance information (if you have it — uninsured residents are still eligible)
- A list of current medications or relevant medical history
- Emergency contact information

Additional items for IDD Services

- Prior psychological or diagnostic evaluations (if available)
- School records or IEP documents (for children or recent graduates)
- Documentation of disability diagnosis
- TB test results (your team will let you know if this is required)

If you're not sure what you have or where to find it, tell your intake coordinator. They're there to help.

How to reach us

Behavioral Health Services

Phone: 404-612-6520

Email: dbhdd@fultoncountyga.gov

Walk-in: 141 Pryor Street SW
Suite 2030, Atlanta, GA 3030.
M-F, 8:30 a.m. to 5 p.m.

IDD Services

Phone: 404-612-6520

Email: fcbhn@fultoncountyga.gov

Walk-in: 141 Pryor Street SW
Suite 1031 Atlanta, GA 30303.
M-F, 8:30 a.m. to 5 p.m.

In immediate crisis?

Call 911, 988 (Suicide & Crisis Lifeline), or the Fulton County Crisis Line: 404-616-4784