



**FULTON COUNTY, GEORGIA**  
**DEPARTMENT OF PUBLIC WORKS**  
**DIVISION OF WATER RESOURCES**

**REQUEST FOR ASSISTANCE**

Date: August 14, 2024

Dear Property Owner:

The U.S. Environmental Protection Agency's Lead and Copper Rule Revisions require all water utilities, including Fulton County, to create an inventory of water service line materials. Water service lines are small pipes that carry water from the County's water mains, located in the streets, to individual homes and buildings. The inventory will identify any public or private service lines that may need to be replaced. As part of this effort, Fulton County will be visiting select homes across our distribution system to check their water service lines.

***This is not an emergency.*** The County treats drinking water according to federal and state standards to remove harmful contaminants. Knowing the materials of water service lines will help us create a more complete service line inventory and better protect our customers.

***Help us help you!*** Fulton County is requesting permission to enter your property. Signing a *Temporary Right of Entry* will allow our staff or contractors to enter your property and conduct simple tests to determine the water service line material.

***Visit <https://www.fcpwleadcopper.com/check-your-water-service-line-material> or scan the QR code to the right to review and submit the Temporary Right of Entry.***

Once we receive your signed form, and if your property is selected, our contractor will notify you before they come to your property. You do not need to be present during the inspection. Contractors will not enter your home. To learn how we will verify your water service line material, visit

<https://www.fcpwleadcopper.com/water-service-line-inspection>.



**You can also check the material of your own water service line.** Visit our *Self-Reporting Form* at the link above to check your water service line and update the material in our inventory

More information is included with the accompanying letter regarding service lines and lead in drinking water. If you have any questions that remain, please reach out by:



Phone: 404-720-1250



Email: [fultonservicelines@cdmsmith.com](mailto:fultonservicelines@cdmsmith.com)



Website: [www.fcpwleadcopper.com](http://www.fcpwleadcopper.com)



Fulton County, Georgia  
Department of Public Works  
Division of Water Resources  
Call Center: 404-720-1250  
Email: [fultonservicelines@cdmsmith.com](mailto:fultonservicelines@cdmsmith.com)  
Website: [www.fcpwleadcopper.com](http://www.fcpwleadcopper.com)

This notice is being sent to **ADDRESS1, CITY, STATE ZIP** by Fulton County Public Works on **SEND\_DATE**.

### IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER SERVICE LINE

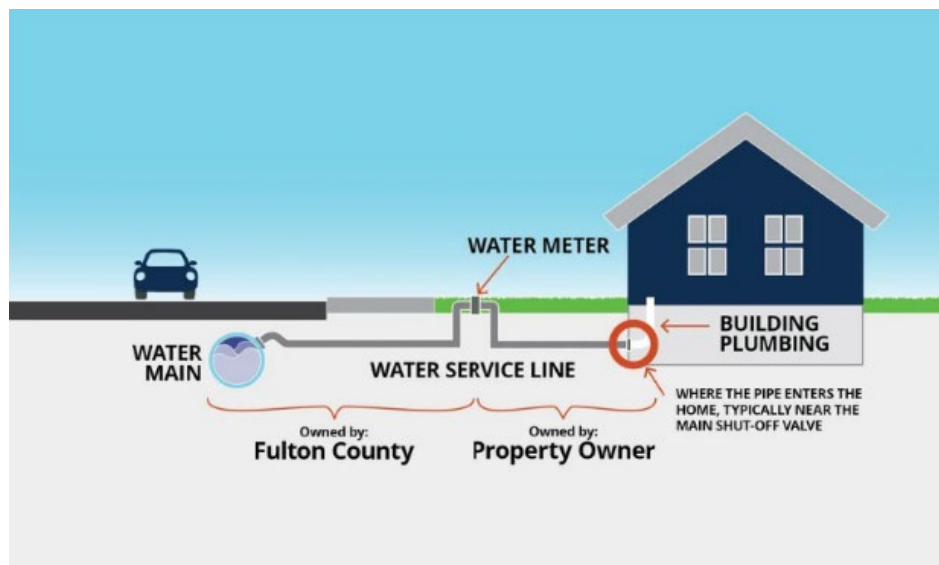
As required by U.S. Environmental Protection Administration ("EPA"), Fulton County has identified that your water service connection as a **MATERIAL\_STATUS** service line.

Fulton County has recently created an inventory of all water service lines, which is the pipe that connects your home, building, or other structure to the water main. The County is required to create this inventory as a result of federal regulations, specifically 40 C.F.R. 141.84(a). The purpose of the inventory is to identify the material of these service lines and fittings, including the customer-owned side of the water service line.

Please share this information with anyone who drinks and/or cooks using water at this property. In addition to people directly served at this property, this can include people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

#### What is a service line?

A service line is a portion of pipe that connects the water main to the building inlet. Ownership of the service line is split between Fulton County (system) and the property owner (customer) at the water meter.



### Steps you can take to reduce lead in drinking water

Below are some recommended actions that you may take, separately or in combination, if you are concerned about the potential presence of lead in your drinking water. The list also includes where you may find more information and is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water.

- **Clean your aerator.** Regularly clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.
- **Use cold water.** Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.
- **Run your water.** The more time water has been sitting in the pipes providing water to your home, the more lead the water may contain. Before drinking, flush your home's pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line or not, as well as the length and diameter of the service line and the amount of plumbing in your home.

For more information on reducing lead exposure from drinking water and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead>.

### Check your service line material

If your service line is categorized as a lead status unknown composition, you can help your public water system identify your service line material. If you are able to determine the material of your service line:

- SCAN this QR code with your phone camera to learn how to tell the material of your service line and let us know the results
- OR VISIT <https://www.fcpwleadcopper.com/check-your-water-service-line-material> to fill out the survey on a computer



Fulton County has begun performing field investigations in order to determine the material of service lines with currently unknown materials. As we conduct these investigations and analyze our system further, we will update our service line inventory available on our public portal, which can be found on our website, <https://www.fcpwleadcopper.com/>, along with any other information about our compliance program.

If you are interested in signing up to be selected for compliance water sampling, please fill out our interest form found at or by scanning the QR code. Sampling capacity is limited. Registration is not a guarantee that your property will be selected for testing.



## Lead Related Health Information

*Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can cause new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.*

Fulton County conducts regular sampling throughout its water system, which you can elect to participate in using the link or QR code above. Alternatively, you may contact a certified laboratory to have your water tested for lead. The certified laboratories used by the County are Eurofins or the Environmental Protection Division (EPD) lab. Note, a water sample may not adequately capture or represent all sources of lead that may be present. For information on sources of lead that include service lines and interior plumbing, please visit <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#getinto>.

If you still have health concerns from potential lead exposure from your drinking water, there are point-of-use (POU) devices that can be used on your drinking water taps to provide an additional barrier of protection. For more information on facts and advice on home water filtration systems, see EPA's <https://www.epa.gov/water-research/consumer-tool-identifying-point-use-and-pitcher-filters-certified-reduce-lead>. If you have other questions regarding your health and the consumption of your water, you may wish to consult your health care provider.

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