How To Read Your Fulton County Water and Sewer Services Bill

Dear Fulton County Customers, this notice is to inform you that your Water & Sewer bill has been changed. The new format provides useful information related to payment options, contact information and general rules concerning your Water & Sewer bill.

To view additional information on consumption/billing history & to pay your water bill online, visit www.fultoncountyga.gov and click on “Pay My Water Bill Online.”

Important Messages

Customer Number and Account Number
When you have questions about your account, please have these numbers ready for faster service.

Balance Forward
This shows the unpaid amount from your previous bill. This amount is past due.

Total Balance Due
Please pay this amount. It includes the amount of your current bill and any unpaid previous bills, if applicable.

Due Date
This is the date your current charges are due. Please pay by this date to avoid any service interruption charges.

Total Current Charges
This amount represents charges for the services provided during the current billing cycle.

Current Usage Charges
This area shows a detailed calculation of current charges: the amount of usage and the cost per tier.

Account Number for Your Bank’s Online Bill Pay Service
When setting up your bank’s online bill pay service you will have to enter an “account number.” You must use the 16-digit combination of your customer number and account number without any separation.

Meter Information
This table shows reading and usage information for each meter.

Winter Average
This number shows your winter average usage. It is used to calculate application of usage tiers.

Important Messages
Look here for important information about your bill, water saving tips, customer programs.

Usage History Graph
This bar graph shows your usage history for the past 2 years.

Amount Enclosed
Please write the amount you are paying.

For more information and to access your account online please visit: http://www.fultoncountyga.gov/was-water-and-sewer-billing