Duo Setup Instructions:

1. Download Duo Mobile on your mobile device
   Apple App Store: https://apps.apple.com/gb/app/duo-mobile/id422663827
   Google Playstore:
   https://play.google.com/store/apps/details?id=com.duosecurity.duomobile&hl=en_US&gl=US
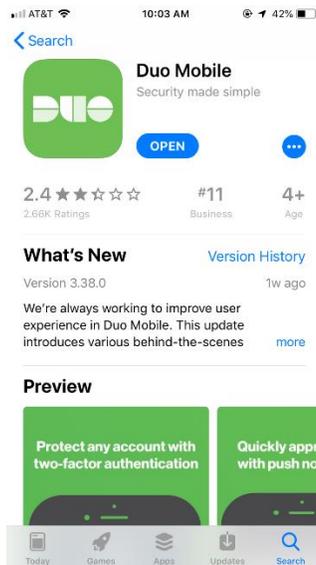
2. On your PC open web browser and navigate to https://fulton.my.idaptive.app
   Login with your network credentials.

3. Click account

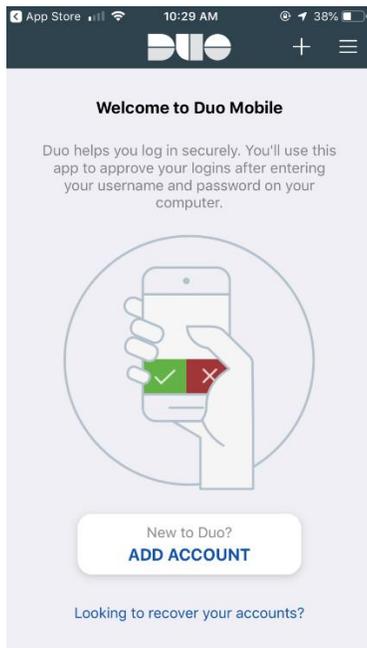4. Under Authentication Factors, Scroll to the bottom to find "Duo/Google Authenticator"

✅ Duo/Google Authenticator

Show QR Code

5. Click "Show QR Code"

Show QR Code

6. Now open the Duo Mobile app on your mobile device

7. Press the Plus "+" button at the top right of the app

8. User your phone to scan the QR code displayed on your pc

9. You should now see a 6 digit number in the Duo app. Enter the code shown on the phone in the Code text box on your pc and click "Verify".

Duo/Google Authenticator   ✕

1. Install your 3rd party authenticator app.

2. Launch your authenticator app and tap the "+" icon or the "Add
   Account" button to add a new account.

3. Select "Scan Barcode" or "Scan QR Code" and use your phone's
   camera to scan this code:

4. Once you have scanned the code, enter the 6-digit verification code
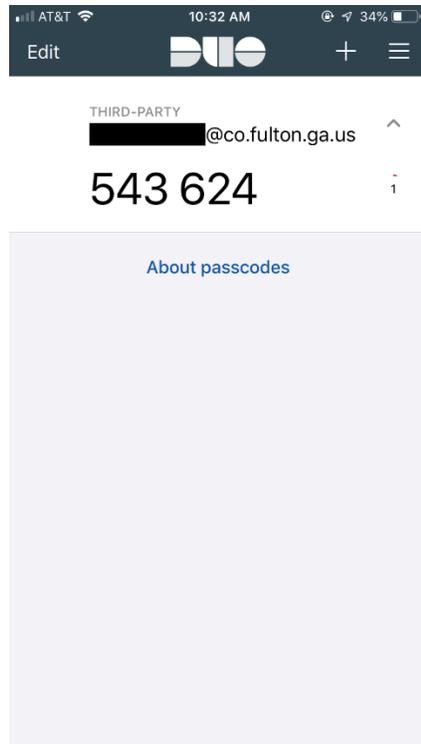   generated by the authenticator app and click verify.

Code

371203

✅ OATH OTP verified!

Close

10. You have successfully set up Oath OTP.
    Now, you will have an additional two-factor authentication method when signing into the
    Fulton County applications such as webmail & vpn.

‹ Start Over

Additional authentication required to
continue with this action.

███████████@fultoncountyga.gov

🔒 Password

Choose authentication method

Duo/Google Authenticator   ▼

Continue with Duo/Google Authenticator
Authenticator

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