



### What Makes You Feel Included In Your Workplace?

- · When you are invited to participate in meetings?
- · When coworkers involve you in their activities?
- · When employees understand your personal interests, religion, and beliefs?
- $^{\circ}$  When personal matters such as health concerns or child concerns are acknowledged?

· When there is strong and positive communication?

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#### **Diversity And Inclusion Are Important**

**Div ersity** 

#### Inclusion

- Representation
- · Presence of underrepresented groups
- Has a seat at the "table".

- Integration · Safety of underrepresented groups
- Has a voice at the "table", valued member of the team.

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#### Basic Rights: LGBTQI+

- · No one should have to announce our share their identities
- $\circ\,$  Feel free to speak up if they feel inappropriate language  $\,$  or actions are occurring
- · Feel safe at all times
- Have an accessible bathroom DO NOT POLICE BATHROOMS

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### Respect For All: LGBTQI+

#### ALWAYS...

- Treat LGBTQI+ persons the same as

- Treat LGBTOH persons the same as anyone else Understand individual's LGBTOH+ status is only a smallpart of who hey are Listen & take cues aboutwhatLGBTOH+ want to share or takk about Respectand support Repectand support Remember and embrace everybody is different

## NEVER...

- · Try to guess someone's pronouns Ask who is the 'man/woman' in a same sex relationship
  - Base gender on genitals or ask personal questions about genital
- · Force yourselfinto the community as an ally
- Out a person without their permission



#### Managers Respect LGBTQI+ Community Members By...

Creating an atmosphere where all are welcome and feel safe

Offering seminars that educate staff

Striving to be an inclusive employer

Determining how the employee would like to be referred to - everyone is different

Don't make a thing or issue if there is none

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#### **Basic Rights: African Americans**

- No one should have to announce our share their racial identities or answer questions about their racial identity EX: "Are BOTH of your parents Black?"
- Feel free to speak up if they feel inappropriate language or actions are occurring

· Feel safe at all times



#### **Respect For All: African Americans**

#### ALWAYS...

- Treat African Americans the same as anyone else Understand individual's self-identified

- Understand individual's sell-idenfiled race is only a small part of who hey are Listen & take cues about what African Americans want to share or talk about Respectand support Research and educate yourself Remember and embrace everybody is different
- NEVER... Assume you share the same political views or shared experiences when discussing race and
- shared experiences when discussing rate a politics Ask if you can buch their hair NEVER Expectather a major civil rights event that African Americans have to answer your questions CHECK YOUR PRMLEGE Assume just because you have questions African Americans have answers Force yourself into the community as an ally

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#### Managers Respect LGBTQI+ & African American Community Members By...

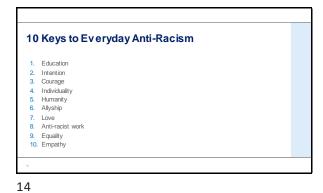
- · Creating an atmosphere where all are welcome and feel safe
- · Offering seminars that educate staff
- · Referring to company policies
- · Striving to be an inclusive employer
- · Determining how the employee would like to be referred to everyone is different
- · Don't make a thing or issue if there is none

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#### Employees Respect LGBTQI+ & African American Community Members By.....

- · Creating a welcome atmosphere
- · Ensuring that colleagues don't feel discriminated
- · Educating themselves to be more informed
- · Monitoring their own language in oral and written communication
- · Respecting private issues
- · Refraining from discussing past sexual behaviors







 Harvard Implicit Association Test
68% of respondents preferred light skin tone compared to dark skin tone.

tone compared to dark skin tone.
19% had no preference.

3. 13% of respondents preferred dark skin tone compared to light skin tone.

Affinity bias





# 3 Types Of Microaggressions

- 1. Microassault
- 2. Microinsult
- 3. Microinvalidation

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## **Examples Of Microassault**

- $\,\circ\,$  Calling  $\,$  a co-worker a "male nurse" or a "female doctor" to emphasize or "other".
- Use of slurs when referring to a BIPOC or LGBTQ person when referring to someone else.
- · Bawi Cung's experience shopping at Sam's Club.
- · Excluding people from the LGBTQ community from work activities that include family.





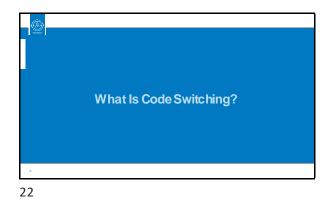
- Asking an Asian American, "where are you from?"
- Telling BIPOC person that all they have to do is work hard to get ahead.
- Dismissing a person's experience (LGBTQ, BIPOC or women) related to their identity.



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## Impact Of Microaggressions

- · Reduced productivity
- Depression
- Anxiety
- Lack of psychological safety.Increased turnover



## "Why" Code Switching?

To avoid negative stereotypes.

- $\circ\,$  To increase perceptions of professionalism.
- · To increase likelihood of hire and promotion

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#### How To Overcome Unconscious Bias

- · Have courageous conversations as staff.
- $\,\circ\,$  Acknowledge that we all have unconscious bias or blind spots.
- · Avoid generalizations. Speak only about a person rather than a group.
- Practice empathy rather than devil's advocate.
- Separate feelings from facts.
- Be "color brave" rather than "color blind".





## THANK YOU FOR PARTICIPATING!

Respect For All In The Workplace

AnthemEAP

BP products are differed by Athen Ste Insurance Company. In New York, Athen SPP products are differed by Athen Ste & Stability : Insurance Company. In Oditrical, Athen SPP products are differed by Bac Consol Oditional (Instrument Company). In Oditrical, Athen SPP products are differed by Bac Consol Oditional (Instrument Company). In Oditrical, Athen SPP products are differed by Athen SPP products a