

## What We'll Cover today

- Discussion of effective date of coverage
- Who can be covered under your group benefits (eligible dependents)
- Discussion of plan offerings
- Q&A

## **Need to Know:**

- Coverage is effective the first day of the month in which the employee receives 2 paychecks and deductions are removed.
- Life insurance is effective on the first day of the month *following* the effective date of medical, dental, and vision coverage.
- Medical coverage is mandatory unless you can provide proof of other major medical coverage.
- Who can be covered by my FultonCounty group insurance benefits:
  - Legal spouse must provide copy of marriage certificate
  - Children, step-children up to age-26 must provide copy of birth certificate
  - Children for whom there is court ordered medical support must provide court documents/orders
  - Children for who you are the legal guardian or custodian- must provide court documents/orders
  - Children age 26 or older who have a permanent mental or physical disability must provide physician verification of permanent disability

## **Medical Plans**

There are 2 medical plans available to newly hired employees:

- Anthem HDHP w/HSA
- Kaiser Permanente HMO

## How the Anthem HDHP w/HSA Works

The Anthem plan is a high deductible health plan (HDHP). It has no copays for services. <u>All</u> services are subject to a deductible, which must be met before Anthem will pay any claims. The Health Savings Account (HSA) is included to assist with offsetting your out-of-pocket expense for eligible medical services which go towards meeting your deductible, as well as assisting with your coinsurance cost once it has been met. Fulton County contributes 50% of the annual deductible expense to the HSA.

- The money in your HSA can be used to pay for health care costs such as doctor visits and prescription drugs.
  - A debit card will be issued by mail for the HSA. Employees must ACTIVATE their HSA
     account once the card is received.
- HSA money is not front loaded. The available balance at any time reflects what you
  contribute bi-weekly on a voluntary basis, plus the county's quarterly contribution minus any
  expenses you incur. Once the funds in your HSA money run out, you will have to pay costs
  out of pocket until either additional contributions are made bi-weekly by you or quarterly by
  Fulton County.
- Money left in your HSA at year-end can be carried over to the next year. If you leave County
  employment or change health plans, remaining HSA money belongs to you and is not
  forfeited.

## Anthem HDHP w/HSA

		Anthem HSA				
		In- Out-of-Ne Network				
County-Provid Contribut		Single: EE +1 / Fam	•			
	Single	\$1,500	\$3,000			
Annual Deductible	EE + 1	\$3,000	\$6,000			
Deddetible	Family	\$3,000	\$6,000			
	Single	\$3,000	\$6,000			
Out-of-Pocket Maximum	EE + 1	\$6,000	\$12,000			
	Family	\$6,000	\$12,000			

You can make contributions in addition to Fulton County's contribution to your HSA up to a maximum of \$3,100 (Single) or \$6,250 (Family). You can contribute an additional \$1,000 if you will be age 55 or older in 2023. You are NOT required to contribute to the HSA.

If you are enrolled in the Anthem HSA Plan and use Grady Health System providers, services will be covered at 100% *after you have met the deductible*.

## How the Anthem HDHP w/HSA Plan Works

#### Start here!

No charge to you for in-network preventive care



Single: \$750Family: \$1,500Optional employeeHSA contribution

HSA Contributions

### Your Annual Deductible Responsibility

You pay 100% of first-dollar charges up to annual deductible. Use HSA money or personal funds to cover these expenses.

Once you meet the deductible, you pay 10% for eligible in-network services. Use HSA money or personal funds to cover these expenses.

Coinsurance

### Annual Out-of-Pocket Maximum

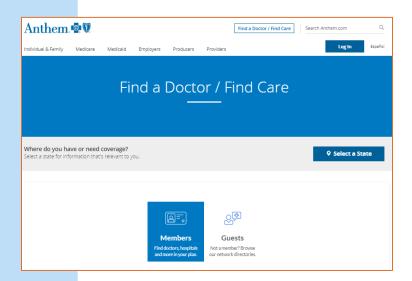
Plan pays 100% of covered charges after you reach the annual out-of-pocket maximum.

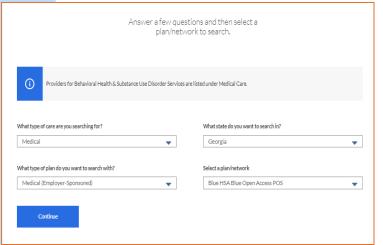
Use Anthem's online Care and Cost Finder tool to model your potential costs



### How to Locate an Anthem Network Doctor

- Go to anthem.com/find-doctor
- To search as a guest: Select Guests
  - Select the best answers from each drop-down menu
  - Select the plan/network Blue HSA Open
     Access POS and click Continue
  - Select the best answers for the next set of fields and click **Search**







### **Telehealth**

### When you're not feeling well, Sydney Health can help

Check your symptoms and connect with a doctor through the app



The Sydney Health mobile app is a quick and convenient way to assess your symptoms when you're sick and connect with a doctor, wherever you are.



#### Assess your symptoms

Start with the Symptom Checker and answer a few questions about how you are feeling. You'll receive information and advice tailored to your gender, age, and medical history. The Symptom Checker was built with doctors and medical professionals. It intuitively uses the information you provide to narrow down millions of medical data points and assess your specific symptoms before you even see a doctor.



#### Connect with a doctor

The app can connect you to a board-certified doctor through a Virtual Text Visit or Video Visit right from your phone or tablet.

Virtual Text Visits offer the convenience and privacy of texting with a qualified doctor anytime, anywhere. Through a Virtual Video Visit, the doctor will be able to see what you're experiencing and diagnose your symptoms. They can talk about your treatment options and order prescriptions and labs, as needed. They can also let you know whether you need an in-person visit as a next step.



#### Save money

The Sydney Health Symptom Checker is free. Virtual Text Visits cost less than most copays, at \$19 or less per visit depending on your plan. Virtual Video Visits through LiveHealth Online are \$59 or less, depending on your plan.



Download the free Sydney Health mobile app today. You'll be able to check your symptoms when you're sick and connect to care directly from your mobile device.



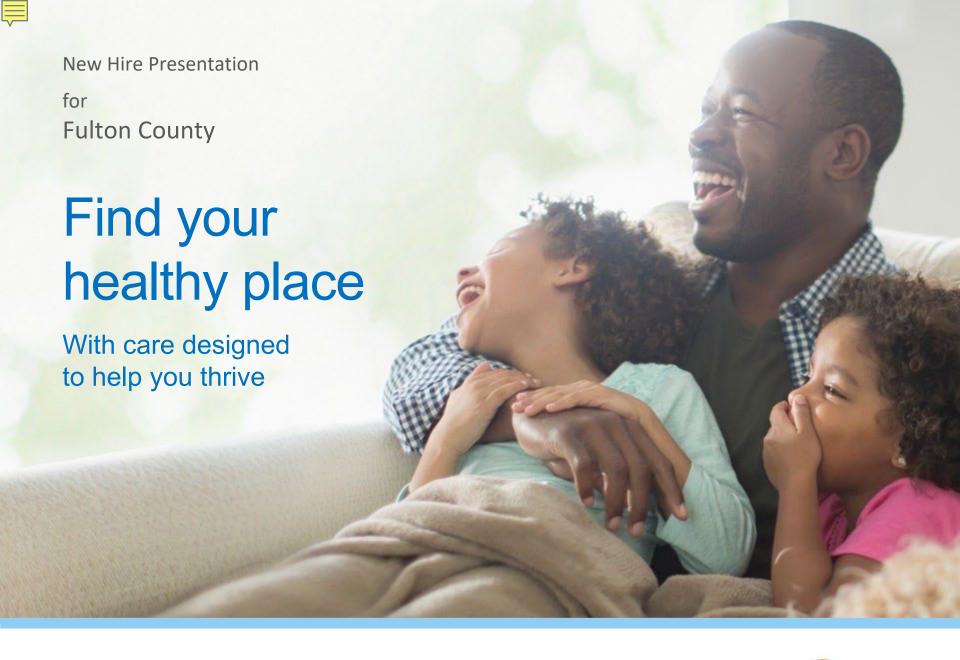






Spirity vision in efforts through as arrangement with Enablases. Its: Lighty will spirity visit plans in extraord conditions to the contract of the Enablase Contract Co









### Kaiser Permanente HMO



- All covered service must be provided at a Kaiser Permanente facility or with an affiliated provider.
- Kaiser Permanente is a staff model HMO.
- Kaiser Permanente owns and operates most of its Medical Offices.
  - Employs network doctors
  - 26 Medical Campuses in Atlanta and Athens Service Area
- Typically out-of-pocket costs are lower. (moderate copays for most services)
- Proud partnership with Emory St. Joseph's and Emory Midtown Hospitals for in-patient care.

## A unique care experience



### Care that's close by

#### **Hospital Partners:**

- Emory University Hospital Midtown Core hospital\*
- Emory Saint Joseph's Hospital Core hospital\*
- Northside Hospital Labor & delivery services
- Children's Healthcare of Atlanta Pediatric inpatient services
- Piedmont Athens Regional Medical Center Inpatient Care

#### **Urgent Care:**

- Southwood Comprehensive Medical Center –24/7 urgent care
- Town Park Comprehensive Medical Center –24/7 urgent care
- Gwinnett Comprehensive Medical Center –24/7 urgent care
- Community Affiliated Urgent Care Centers



Kaiser Permanente members will receive care at a core hospital for inpatient care (such as surgery, an inpatient procedure, or other elective hospital care).



## **Fulton County**

This table is a snapshot of your benefits:

Yearly deductible	None
Maximum yearly out-of-pocket costs	\$6,450 individual/\$12,900 family
Covered service	You pay
Preventive care	100% covered, no copay
Doctor's office visit	\$25 primary / \$40 specialty
Lab tests and radiology	100% covered, no copay
Outpatient surgery	\$150 copay
Hospitalization	\$250 copay, per admission
Emergency care	\$150 copay, waived if admitted
Prescription Drug Coverage	30-Day Supply (Mail Order is 90-day supply for 2x 30-day supply copay)
Generic medications	\$10 copay (KP Pharmacy)/ \$20 copay (Network Pharmacy)
Preferred Brand medications	\$30 copay (KP Pharmacy)/ \$40 copay (Network Pharmacy)
Non-Preferred Brand Medications	\$50 copay (KP Pharmacy)/ \$60 copay (Network Pharmacy)
Specialty	\$75 copay (KP Pharmacy)/ \$85 copay (Network Pharmacy)



### Convenient ways to get care

You have flexible options to get care beyond the doctor's office — and you can manage your care anytime with the Kaiser Permanente app or at kp.org.

#### **Getting care**

- Talk with a Kaiser Permanente clinician by video or phone for the same high-quality care as an in-person visit.<sup>1</sup>
- Get 24/7 medical advice by phone or online.
- Email your doctor's office with nonurgent questions.<sup>2</sup>

#### Managing care<sup>2</sup>

- Schedule or cancel routine appointments.
- Order most prescription refills.
- Check your medical records and pay bills.



More than 80% of care visits during the COVID-19 outbreak have been phone appointments or video visits.

<sup>1.</sup> When appropriate and available. 2. Available when you get care from Kaiser Permanente facilities.



### A better experience from the start

We guide you through each step of joining Kaiser Permanente, so you can start getting the care you need from day one.

#### Personalized onboarding

A welcome call and member book to get you started

#### 3 easy steps to a healthy change

Choose your new doctor

Transition your care and prescriptions seamlessly

Get care on your schedule



Learn more at **kp.org/newmember**, or by calling New Member Onboarding at 404-760-3540.

## Comparing Medical Plans

Plan Features	Anthem HDHP w/HSA Plan	Kaiser HMO Plan
Employee contributions	Highest	Lowest
Fulton County contribution toward Health Savings Account (HSA)	Yes	No
Out-of-network coverage	Yes	No
Deductible	Yes	No
Share costs through copays	No	Yes
Share costs through coinsurance	Yes	No
Option to use Grady Health System providers	Yes; covered 100% after deductible is met	No; except for emergencies
Can contribute to Fulton County Health Care Flexible Spending Account (FSA)	Can contribute only to a Limited Purpose Health Care FSA	Yes



## **2023 Medical Premiums**

	Biweekly County Biweekly		Cost Sh	hare Percentage		
	Cost	Employee Cost	County	Employee		
Anthem HDHP w	v/HSA Plan					
Employee	\$283.50	\$70.87	80%	20%		
Employee + 1	\$541.91	\$135.48	80%	20%		
Family	\$706.48	\$176.62	80%	20%		
Kaiser HMO Pla	n					
Employee	\$255.30	\$63.82	80%	20%		
Employee + 1	\$488.02	\$122.01	80%	20%		
Family	\$636.22	\$159.06	80%	20%		



## **Dental Plans**

There are 2 dental plans available:

- Aetna DHMO
- Aetna DPPO

### **Aetna Dental**

### **AETNA DENTAL HMO (DHMO/DMO) PLAN**

- Requires you to see in-network dentists; no out-of-network benefits paid except for emergencies
- You must select a primary dentist before being seen.
- If you live in one of the following states you are **NOT ELIGIBLE** to enroll in the DHMO/DMO plan: Alaska, **Alabama**, Louisiana, Maine, Mississippi, Montana, North Dakota, New Hampshire, Puerto Rico, **South Carolina**, South Dakota, Vermont or Wyoming.

### **AETNA DENTAL PPO (DPPO) PLAN**

- Choose in- or out-of-network providers
  - If you go in-network, you do not need to complete a claim form
  - If you go out-of-network, you are responsible for paying the difference in cost if your dentist charges more than Aetna's preapproved network fees; you may be required to pay the entire cost at the time of treatment and submit a claim for reimbursement

Aetna does not cover dentists' charges for personal protective equipment (PPE) resulting from the COVID-19 crisis. You will be responsible for any PPE charges.



## Comparison – Dental HMO vs. Dental PPO Plan

Plan Features	Aetna Dental HMO Plan	Aetna Dental PPO Plan
Employee monthly contributions	Lowest	Highest
Benefits paid out-of-network	No	Yes
Size of the provider network	Smaller  Generally made up of group practices with multiple providers in single location and multiple locations	Generally individual private offices with 1 or 2 providers and a single location
Must use primary dentist for care and referrals	Yes	No
Deductible	No	Yes



## Comparing the Dental Plans

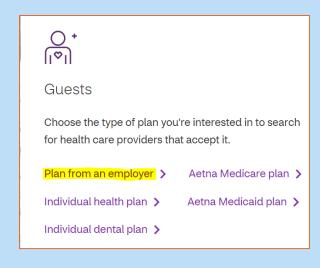
Plan Features	Aetna Dental HMO Plan	Aetna Dental PPO Plan
Deductible	None	Single: \$50 Family: Up to \$150
Preventive Services -cleanings, x-rays	100% covered	100%* covered
Basic Services -simple fillings, root canals	100% covered	85%* covered
Major Services -dentures, anesthesia	60% covered	50%* covered
Annual Benefit Maximum	None	\$1,500 per person
Orthodontia Services	\$1,500 copay; two years of treatment plus two years of follow-up	Deductible: \$50 per person Lifetime maximum: \$1,500 per person

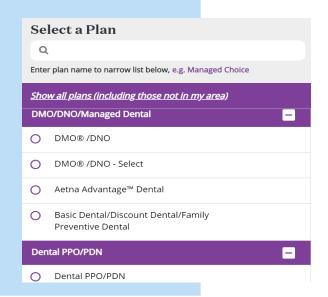
<sup>\*</sup>Out-of-network services will be covered based on the reasonable and customary charge, which is the normal amount charged by most dental providers in your geographic region, as determined by Aetna. If you go out-of-network for care, you will be responsible for your coinsurance, plus any amount over the reasonable and customary charge.



### How to Locate an Aetna Network Dental Provider

- Go to <a href="https://www.aetna.com/individuals-families/find-a-doctor.html">https://www.aetna.com/individuals-families/find-a-doctor.html</a>
- To search as a guest: Select Guests
  - Select Plan from an employer
  - Enter your location
  - Select a Plan (DMO/DNO or Dental PPO/PDN)
  - Find what you need by Category Dentists







## **2023 Dental Premiums**

	Biweekly County Cost	Biweekly Employee Cost	Cost Share Percentage			
			County	Employee		
<b>Aetna Denta</b>						
Employee	\$12.92	\$4.31	75%	25%		
Employee + 2	\$26.49	\$8.83	75%	25%		
Family	\$34.74	\$11.58	75%	25%		
<b>Aetna Denta</b>	l HMO Plan					
Employee	\$6.37	\$2.12	75%	25%		
Employee + 3	ee + 1 \$12.42 \$4.14		75%	25%		
Family \$20.38		0.38 \$6.79		25%		



## Vision Plan

There is 1 vision plan:

• Eyemed Visioncare PPO

## **EyeMed Vision PPO Plan**

- Choose in-network or out-of-network providers; if you go in-network, you pay less for care.
- If you go out-of-network, you will be required to pay the entire cost at the time of treatment and submit a claim for reimbursement.

## **EyeMed Vision PPO Plan Benefits**

Vision Benefits	What's Covered					
Examination	Once every 12 months/365 days					
Lenses	Once every 12 months/365 days					
Frames	Once every 12 months/365 days					
Provider Services	In-Network	Out-of-Network				
Examination	Plan pays 100%, up to \$50	Up to \$50 allowance				
<b>Eyeglass Lenses and Frames</b>	Up to \$200 allowance	Up to \$100 allowance				
Contact Lenses (in lieu of glasses)						



## **2023 Vision Premiums**

	Biweekly County Cost	Biweekly Employee Cost	Cost Shar Percentag	
			County	Employee
EyeMed Vision PPO Plan				
Employee	\$2.04	\$1.47	58%	42%
Employee + 1	\$4.18	\$3.02	58%	42%
Family	\$5.48	\$3.96	58%	42%



## Life, AD&D and Disability Insurance

Basic and Supplemental Term Life, Accidental Death & Dismemberment, Dependent Life, and Long Term Disability Insurance is provided by MetLife.

## Life, AD&D and Disability Insurance

Basic Life Insurance

Fulton County provides you with \$50,000 of Basic Term Life Insurance coverage.

Supplemental Life Insurance

Coverage can be increased to a maximum of \$300,000. Evidence of insurability is not required at initial enrollment. It is required when enrolling 31 or more days after becoming eligible for coverage or after a qualifying event.

Dependent Spouse and Child Life Insurance

You can cover your dependents at a flat amount of \$10,000 each; children are covered until age 26. Evidence of insurability IS required for spousal coverage. It is NOT required for dependent child(ren).

Accidental Death and Dismemberment (AD&D)
Insurance

Fulton County provides \$50,000 of AD&D coverage.

Long Term Disability
Insurance

Fulton County provides 60% of your basic monthly earnings in Long Term Disability Insurance coverage, to a monthly maximum of \$5,000. LTD coverage is offered at no cost to employees.



## 2023 Life and AD&D Insurance Premiums

	Biweekly Employee Cost
Basic Life and AD&D (\$50,000)	\$0.79
Dependent Spouse and Child Life (\$10,000)	\$0.92
Optional Employee Supplemental Life Insurance	Total Biweekly Premium
\$25,000	\$3.75
\$50,000	\$7.50
\$75,000	\$11.25
\$100,000	\$15.00
\$125,000	\$18.75
\$150,000	\$22.50
\$175,000	\$26.25
\$200,000	\$30.00
\$225,000	\$33.75
\$250,000	\$37.50
\$275,000	\$41.25
\$300,000	\$45.00





## Employee Assistance Program

When you feel overwhelmed and need additional support, your **Employee Assistance Program (EAP)** is here for you.



Find support for various personal and work-related issues



Consult with legal, financial and crisis counselors



Reach us by phone and online 800-999-7222

www.AnthemEAP.com
Password: fulton

All employees are eligible for services from the EAP, whether enrolling in benefits or not.

## New Hire Active Employee Enrollment Form

INFORMATION ABOUT	YOU										
Name (first name, last na	me):										
Address:			City:			State:			Zip C	ode:	
Birthdate:	Soc	ial Secu	ırity #:			Depa	rtment	name:			
Marital status:	Married	Sir	ngle	Wi	dowed		Divo	rced			
YOUR HEALTH PLAN O	PTIONS										
Medical plan coverage tie	er (select one):		Employee	only	Е	mployee + 1		Family		Waive	coverage
Medical plan options: SE	LECT <u>one</u> medical			Anth	nem HS	SA Plan		Kais	er HM(	) Plan	
Dental plan coverage tier	(select one):		Employee	only	Е	mployee + 1		Family		Waive	coverage
Dental plan options: SEL	ECT <u>one</u> dental pl	ΑN		Aetr	na Dent	tal PPO Plar		Aetn	a Dent	al HMC	) Plan
EyeMed Vision PPO Plan	coverage tier (select o	ne): 📃	Employee	only	E	mployee + 1		Family		Waive	coverage
INDIVIDUALS TO BE CO	OVERED										
Name (last, first, M.I.)		Social	Security#	Sex (N	/l or F)	Birthdate (	mm/dd	/yyyy)	Disable	ed befo	re age 19?
Self									Ye	es	
Spouse									Ye	28	
Child									Ye	es	
Child									Ye	S	
Child									Ye	S	

METLIFE SUPPLEME	NTAL AND DEPEND	ENT LIFE IN	SURANCE	DEPENDEN	NT LIFE			
☑ \$50,000 (mandatory enrollment)				\$10,000 per dependent				
SUPPLEMENTAL LIF	E INSURANCE (UP 1	ΓO <b>\$</b> 300,000)			_			
\$25,000	\$75,000	\$125,000	)	175,000	\$225,000		\$275,000	
\$50,000	\$100,000	\$150,000	)	200,000	\$250,000		\$300,000	
BENEFICIARY DESIGNATION: If you do not list benefit percentages, proceeds will be paid in equal shares to the named primary beneficiaries who survive you. If no primary beneficiary survives you, proceeds will be paid to the contingent beneficiaries. If you list benefit percentages, the total must equal 100%. (Employee is the beneficiary of proceeds from spouse or child coverage.)					ficiaries. If you list			
Name (last, first, M.I.)			Social Secur	ty#	Relationship	Benef	it Percentage (%)	
Primary								
Primary								
Contingent								
Contingent								

IF YOU ARE DECLINING MEDICAL COVERAGE		
I understand that I have been given an opportunity to apply for medical, denta After careful consideration, I have decided not to take advantage of this offer covered dependent of my spouse, through another plan. I agree to notify the coverage through the County may begin the date that my current coverage e	because I have equita County if my coverage	ble coverage for myself, or as a
Reason for refusal (check all that apply):	For other coverage: Attach proof of other coverage	
Spouse of County employee:	and complete the below plan information.	
Spouse name:	Carrier:	Plan number:
Last 4 SSN #:	Telephone number:	
Other group coverage sponsored by spouse's employer		
Other group coverage sponsored by another organization		
Other:		
Employee ID #:Date:		
Employee Signature:		

Send your completed form to the Fulton County Employee Benefits Division: employeebenefits@fultoncountyga.gov or 404-612-3675 (fax)

## **Voluntary Benefits**







2023 Voluntary Employee

# BENEFITS



RESPONSIBILITY | CHOICE | WELLNESS

## **Voluntary Plan Choices**

### **2023 Voluntary Benefits**

**Flexible Spending Accounts** ameriflex **Legal Plan** MetLife **Short Term Disability Accident** Afrac **Critical Illness Hospital Indemnity** Whole Life **IDShield Identity Theft Protection** 



## Flexible Spending



## **Save Money on Healthcare, Daycare, and Commuting Financially prepare for current and future health needs**

The amount you elect to set aside pre-tax for flexible spending will be divided over the number of paychecks you receive for the year.

- Healthcare FSA is used for certain qualified out-of-pocket expenses not covered by a health/dental/vision plan, such as: office visit copays, out-of-pocket dental costs, orthodontia, vision and hearing expenses, or prescriptions. \$3,050 per year max (\$5,000 per year married with separate account)
- **Dependent Care FSA** is used for expenses paid to care for qualified dependents that allow you to work, such as: daycare, nursery/preschool tuition, nannies, before and after school care, and day camps. It can also be used to pay for elder care. \$5000 per year maximum.\*
- Transit/Commuter FSA is used for expenses related to transportation that allows you to work, such as: MARTA, GRTA, Xpress, and van pools. \$270 per month maximum that does allow for rollover. \*cannot be used in conjunction with MARTA/GRTA benefit
- Parking FSA is used for expenses related to parking such as monthly parking lot fees. \$270 per month maximum that does allow for rollover.

\*https://myameriflex.com/resources/guides/fsa-the-ultimate-guide/

## **Short Term Disability**



## **Short Term Disability Insurance**

#### protect your income if you can't work after an accident or illness

#### What is Short Term Disability insurance?

Short Term Disability (STD) insurance can help you replace a portion of your income during the initial weeks of a Disability.

#### Eligibility Requirements

Short Term Disability: All Active Full-time and Part-time employees working at least 20 hours per week are eligible to participate.

#### How is "Disability" defined under your Plan?

Generally, you are considered disabled and eligible for short term benefits if, due to sickness, pregnancy or accidental injury, you are receiving appropriate care and treatment and complying with the requirements of the treatment and you are unable to earn more than 80% of your predisability earnings at your own occupation.

For a complete description of this and other requirements that must be met, refer to the Certificate of Insurance provided by your Employer or contact your MetLife benefits administrator with any questions.

The Short-Term Disability benefit replaces a portion of your predisability earnings, less the income that was actually paid to you during the same Disability from other sources<sup>1</sup> (e.g., state disability benefits, no-fault auto laws, any income received from the Employer for the period You are Disabled, etc.).

The Core Benefit amount is 60% of your predisability weekly earnings; subject to the plan's maximum weekly benefit of \$2,000.

Benefits begin after the end of the elimination period. The elimination period begins on the day you become disabled and is the length of time you must wait while being disabled before you are eligible to receive a benefit. The elimination periods are as follows:

Option 1: Option 2:

For Injury: 7 days. For Injury: 29 days.

For Sickness (includes pregnancy): 7 days. For Sickness (includes pregnancy): 29 days.

Even if you currently have coverage, you must actively enroll in the new plan.

## **Legal Plan**



# Cover the costs on a wide range of common legal issues with a legal plan

Estate planning, home sales, tax audits, and more!

#### Why a Legal Plan matters

Legal matters occur throughout life, when you're getting married, buying a home, caring for aging parents or dealing with identity theft or a tax audit. Having access to a network of attorneys through a legal plan empowers you to handle these costly issues as they arise.

When you need legal help, we've made it easy for you. Our network attorneys are available in person, by phone or by email. We also offer access to online tools to complete your estate planning documents or download self-help legal forms. And, you will always have a choice in what attorney to use. You can choose one from our network of prequalified attorneys, or use an attorney outside of our network and be reimbursed some of the cost.<sup>1</sup>



Legal help made easy.

- 1 Easy to find an attorney
- 2 Easy to make an appointment
- 3 Easy from start to finish



**70%** 

of Americans do not have a will, the most basic estate planning document you need to protect your assets and your family.8

## Critical Illness



#### **Group Critical Illness**

#### Surviving a critical illness is tough, IT'S TOUGHER WHEN THE BILLS START TO ADD UP

An Aflac group critical illness insurance plan helps employees and their covered dependents recuperate without worry over financial setbacks that can cause stress and slow recovery time.

The plan's lump sum cash benefits can be used to help cover medical expenses (that major medical isn't intended to cover), routine living expenses, as well as the hidden costs of illness—travel, lodging, and miscellaneous out-of-pocket expenses. Aflac group critical illness coverage can help alleviate financial stressors that can take away from a healthy recovery.

#### Plan Bonuses:

- Zero months separation between ANY additional occurrence
- > No benefit maximums
- No additional cost for child coverage
- > Includes a \$50 wellness benefit per person when you complete certain preventive care tests and physical exams.



## **Hospital Indemnity**



## **Group Hospital Indemnity**

#### Powerful Protection, BECAUSE MEDICAL AND OTHER BILLS WON'T BE PATIENT

- A sudden hospitalization might stop employees in their tracks, but bills mortgages, utilities, groceries and out-of-pocket costs, will keep on coming.
  Aflac's Group Hospital Indemnity helps employees handle the extra costs of a
  covered hospital stay.
- Our hospital indemnity coverage will complement any major medical coverage, from routine care to catastrophic illnesses and accidents.
  - Admission pays once per accident/illness, previously limited to one per year and Hospital Confinement pays on Day 1, in addition to the Admission Benefit
  - Includes a \$50 wellness benefit per person when you complete certain preventive care tests and physical exams.



## **Accident**



# Group Accident Insurance Accidents happen to all kinds of people every day

#### IT'S INSURANCE FOR DAILY LIVING

Pays cash benefits when unexpected medical and everyday expenses begin to add up after a covered accident.

#### Highlights include:

- More than 50 events that trigger benefits payments, including fractures, dislocations, medical fees, hospital admission, ambulance transportation, and physical therapy, among others.
- Accidental-death and -dismemberment coverage.
- Guaranteed-issue coverage with no underwriting required to qualify for coverage.
- Portable coverage that allows employees to retain coverage at the same rate if their employment status changes (with certain stipulations).
- Includes a \$50 wellness benefit per person when you complete certain preventive care tests and physical exams.



## Whole Life



## **Group Whole Life Insurance**

### Affordable security that builds cash value

Nearly 40 percent of Americans say they wish their spouse or partner had more life insurance.

People know they should have it, but it's a difficult conversation for employees to have with their loved ones. Most people who don't have life insurance would like to have it, and of those who do have it, most say they would like to have more coverage.

Aflac's life insurance is a smart investment for your employees to protect their family's financial freedom. The Aflac Group Whole Life plan is permanent life insurance with living benefits to help provide your employees and their families with a financial cushion when dealing with the loss of a loved one.

- Up to \$300,000 of Whole Life coverage
- Waiver of premium
- Accidental death benefit
- Accelerated benefit



Guaranteed-issue coverage is offered during the initial enrollment and for new hires thereafter. Guaranteed-issue amounts:

\$150,000 employee and \$25,000 spouse with no employee participation requirement.

\$10,000 Child Term Rider is offered on a guaranteed issue basis.

### **Value Added Services**



## lifestyle solutions for health & wellbeing For all participating employees



More than just peace of mind.

Health Advocacy from Health Advocate

SERVICES
AVAILABLE AS
SOON AS YOUR
COVERAGE
STARTS

You have 24/7 access to Personal Health Advocates who start helping from the first call:

- Find doctors, dentists, specialists, hospitals and other providers
- Schedule appointments, treatments and tests
- Resolve benefits issues and coordinate benefits

- Assist with eldercare issues, Medicare and more
- Help transfer medical records, lab results and X-rays
- Work with insurance companies to obtain approvals and clarify coverage



More than just cash benefits.

Medical Bill Saver<sup>™</sup> from Health Advocate

Aflac already pays claims quickly. Now, with Medical Bill Saver™, Health Advocate professionals also help you negotiate medical bills not covered by health insurance:

- Just send in your medical and dental bills of \$400 or more
- They contact the provider to negotiate a discount
- Negotiations can lead to a reduction in out-ofpocket costs

- Once an agreement is made, the provider approves payment terms and conditions
- You get an easy-to-read personal Savings Result Statement, summarizing the outcome and payment terms



### Value Added Services - continued





#### More than just care. Telemedicine from MeMD

You can quickly connect with board-certified, U.S. licensed health providers online for 24/7/365 access to medical care — fast:

- Create your account at www.MeMD.me/Aflac
- When you have a health issue, log on and request a provider consultation
- You can request consultations via webcam, app or phone

- Get ePrescriptions,\* referrals and more
- Use it for a range of health issues, from allergies and colds to medication refills
- \$25.00 per visit!

## DID YOU KNOW?

You can also use Health Advocate's Health Advocacy and Medical Bill Saver™ services for your spouse, dependent children, parents and parents-in-law, while Telemedicine is available for you and your family.

Get more without spending more.



## **Identity Protection**



## Identity Theft and Privacy Protection - Legalshield

Protect your identity and privacy while giving yourself peace of mind.



#### 360° Degree Protection

IDShield monitors your identity, credit, financial accounts, social media accounts, and provides device and online privacy reputation management services.



When I spoke with my investigator, she was very caring and understanding about my situation and helped me tremendously. I feel like a huge weight has been lifted off my shoulders."





#### Real-Time Alerts

f a threat is detected to your identity or credit you will receive an alert. You can view your alerts on the IDShield mobile app, member portal and receive them by email.



#### Full-Service Restoration and Unlimited Consultation

If your identity is stolen IDShield provides you direct access to a dedicated Licensed Private Investigator, who will restore your identity to its pre-theft status, guaranteed. You can also talk to an identity theft specialist about any identity theft or online privacy concern. In the event of an emergency, IDShield provides 24/7 emergency assistance.



#### Financial Protection

Financial account monitoring and a \$1 Million Identity Fraud Protection Plan for unauthorized electronic fund transfers and identity theft related expenses.



#### Mobile App

The IDShield mobile app makes it easy for you to protect your identity and privacy and track your credit score with IDShield's monthly credit score tracker.

K.C. - IDShield Member

Knowing about a problem and fixing it is entirely different.

Provides coverage for today's identity and privacy protection needs at an affordable rate.

Two options to choose from, **Employee only or Family** 





## How To Enroll in Voluntary Benefits



**Wayne Brown** 

r18\_brown@us.Aflac.com

Aflac is the enroller for <u>ALL</u> voluntary benefit options, regardless of carrier. Please contact him for questions, rates, and to enroll. You have 30 days from your date of hire as a full-time, permanent employee to enroll.



## Wrapping It All Up

#### **Core Benefits (medical, dental, vision, term life)**

All employees are required to participate in medical insurance UNLESS they can provide proof of other medical insurance coverage. Enrollment in dental and vision insurance is not required. If you waive any coverage, mark it on the enrollment form and include proof of other coverage (HEALTH ONLY) with your submission to Employee Benefits. Proof of other dental or vision insurance is not necessary.

If you are enrolling a spouse or children for insurance coverage, you must provide a marriage certificate for the spouse, and birth certificates for the children. <u>Coverage</u> will not begin until those documents are submitted and may be denied until the next open enrollment period if not received in a timely manner.

The deadline to submit your paperwork is the Friday before your first paycheck at noon. Employee Benefits should receive the benefit enrollment form, supporting documents for dependents or waived coverage, 401a retirement plan enrollment packet, and the affidavit of eligibility. Paperwork should be submitted via email to <a href="mailto:EmployeeBenefits@fultoncountyga.gov">EmployeeBenefits@fultoncountyga.gov</a>.

## Wrapping It All Up

#### **Voluntary Benefits**

(flexible spending, short term disability, legal, critical illness, hospital indemnity, whole life, accident, identity theft)

All enrollment is handled by Aflac for all voluntary benefit plans. Aflac is the <u>only</u> authorized enroller. Enrollment in voluntary benefits is not required. Employees have 30 days from their date of hire to complete enrollment in voluntary benefit plans and start dates are governed by the county's pay schedule. If you waive coverage, your next opportunity to enroll is the next open enrollment period.

Dependents (spouse and children) are eligible for all plans, except short term disability insurance.

There is <u>no paperwork or enrollment form</u> associated with voluntary benefit plan enrollment. All enrollment is completed by Aflac for new hires. The contact for enrollment is Wayne Brown. He can be reached at <a href="mailto:r18\_brown@us.Aflac.com">r18\_brown@us.Aflac.com</a>.



## What's Next?

ID cards for medical, dental, vision, and HSA will be mailed to the home address you provide on the enrollment form. The insurance companies do not receive your information until after payroll has been run for your first paycheck, so you should not expect to receive cards for 7-10 days <u>after</u> that date. \*Please reach out to Employee Benefits if you have an **URGENT** health concern before you receive your cards.

The medical, dental, and vision companies make your ID card(s) available on their apps and websites. Please take advantage of each by registering so that your card and basic plan information is always accessible.

Ameriflex flexible spending is the only voluntary benefit which includes an ID card. It follows the same mailing timeline as the cards for core benefits.

For basic plan information about any voluntary benefits you elect, please go to AflacatWork.com/fulton and follow the registration steps outlined.



